

Abstract of the Disclosure

In a voice-application creation and deployment architecture, a system
for preprocessing text strings for VXML view generation and subsequent
5 voice rendering has a text-to-speech preprocessing logic; a software table
accessible to the preprocessing logic, the table for serving text dialog options
related to one or more text entities; a rules base for serving dialog selection
constraints; and a data store for storing the dialog options and text entities.
In a preferred embodiment the preprocessing logic accesses the software
10 table during client interaction with a deployed voice application and selects a
specific dialog option from more than one dialog options related to a single
text entity and inserts the selected option into the VXML page rendering
process, the selection made according to the served constraints.